

YSOFT SAFEQ™ CASE STUDY

AUTHENTICATION FOR SECURE PRINTING



At SSI Schäfer, about 550 employees use the existing 50 multifunctional devices (MFD). 25 of these machines were equipped with the Authentication module of YSoft SafeQ. The already existing ID cards are used for authentication on the machine for managing print jobs, scan jobs, and copy jobs. This results in a reduction in paper and toner and protects sensitive data.

SSI SCHÄFER

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CUSTOMER PROFILE

SSI Schäfer is the leading provider of warehouse and logistical systems worldwide. The services offered include everything from concept design to warehouse equipment with products from their own production, to the realization of complex logistics projects as the prime contractor.

PROBLEM

The following problem was occurring: Employees were sending print jobs with sensitive data that were not being picked up. This was, in fact, a threat to the security of internal data. Another problem occurred in the administration: Too many different printer models and manufacturers were the cause of a lot of difficulties and an unmanageable amount of stored consumables.

All machines were replaced by a few Xerox models with Managed Print Service. 25 MFD were equipped with YSoft SafeQ Authentication and the Print Roaming module to avoid print jobs not being picked up.

HOW DOES THIS WORK IN THE REAL WORLD?

The print job is sent to the cloud and can be picked up at any machine. Users identify themselves with their card and the external card reader (terminal) on their favorite device and immediately get a listing of all of their sent print jobs. Users can choose if they want to print all or only a few jobs. The print jobs remain available to the employee for 48 hours. After that, they are deleted from the server to free up disk space.

PRINT ROAMING

Because meetings at SSI can be held in different buildings, it was necessary to enable print job pick up on all machines. And this is also the great advantage of the roaming function. Since print jobs can be accessed on all machines, all important information is always readily available.

The YSoft SafeQ Reporting module enables an overview of all costs, which can be analyzed on a per employee, department, or project basis.

DIRECT PRINT

But a print roaming function is not effective for each department. Therefore, direct print is possible, for example, in the receiving area to avoid authentication for each and every delivery slip. With only a few steps, it can be decided which departments have this authority. This fosters the productivity of individual company divisions.

CONCLUSION

The authentication provides security of sensitive data and cost savings. Although true time and cost savings in day-to-day operations are the result of the print roaming function. On the administration side, the management effort can already be reduced after a short time, because Managed Print Service automates every toner order.

Because every employee had an ID card, it made sense to use these also for authentication. With the external terminal from YSoft SafeQ, we can access our print jobs without a single click. The wastebaskets near the machines have been a lot less full since then. We simply print only the documents we really need – on any printer within the network.

– Walter Lindsberger
IT Helpdesk