

ALEŠ NEVESELÝ

CHIEF OF R&D & CUSTOMER SERVICES



Aleš leads Y Soft's product operations, managing Research and Development, customer pre-sales and post-sales services and partner education teams to ensure customer needs are met locally, as well as globally with the same level of quality and competency.

Aleš joined Y Soft in 2010 and now manages Y Soft's R&D teams in addition to the customer support/services group. In this role, Aleš is responsible for smooth product development across the YSoft SafeQ Platform and the support and services for Y Soft's indirect sales channel and end customers globally. In the area of customer services, Aleš leads a team that operates globally and locally to ensure that partner and customer needs are met with a variety of pre- and post-sales service and support plans. Prior to Y Soft, Aleš worked at AVG Technologies, where he quickly moved from a technical engineer role to a Contact Centers Manager in the Customer Services department. Prior to AVG, he worked as a Security Officer and Firefighter at the International Airport Brno. Aleš achieved the GCSE in Secondary Technical School of Electrical Engineering in Brno.