

YSOFT SAFEQ™ CASE STUDY

**CAMPUS-WIDE ACCESS
TO PRINT SERVICES
WITH AN ADVANCED
TECHNOLOGICAL
APPROACH**



Y SOFT AND KONICA MINOLTA IMPROVE METHODIST LADIES' COLLEGE MOBILE PRINTING EXPERIENCE

CUSTOMER PROFILE

Methodist Ladies' College is one of Australia's leading independent girls' schools, internationally renowned for its extensive curriculum choice, cutting edge approach to education, varied learning experiences and outstanding academic and co-curricular results. With over 2,100 students from the Early Learning Centre through to Year 12, the College continues to challenge and innovate as an educational leader.

THE CHALLENGE

With a large campus in Melbourne, two remote campuses, 2,100 students and hundreds of staff, and a mix of modern and historical buildings, the print requirements for MLC are significant. The College has staff and students spread across many different areas who need access to printers, all of whom have different user requirements. In addition, print volumes and demand vary throughout the year.

James Berry, Corporate Services Director, MLC, said, "MLC needed a comprehensive print solution that complemented its technologically-advanced approach to learning,



which includes a comprehensive 1:1 laptop / iPad program for all students. This makes everybody in the College mobile, and makes access to printers through any device, anywhere, essential."

THE SOLUTION

James Berry said, "MLC undertook a procurement exercise that involved looking at our requirements and engaging a broad range of users. We needed a partner that could meet us in technological capability, offer excellent support, was customer-focused and could offer flexible solutions that met our range of requirements.

"MLC chose Konica Minolta because it ticked all of the boxes from a technology, capability and expertise perspective. Importantly, Konica Minolta was prepared to partner with us to identify the right solutions for the College."

After winning the competitive tender, Konica Minolta reviewed, updated and consolidated MLC's printer fleet. The College now has 132 devices across all three campuses, which includes multifunction devices (MFDs) with YSoft SafeQ as the print management and document capture solution.

RESULTS

The YSoft SafeQ solution is crucial in empowering all users for mobile printing. In addition, the software lets MLC load a certain number of prints per student on their card. This is useful for managing print requirements for all students, particularly for the MLC boarding house students who require more print access than day students.

James Berry said, "YSoft SafeQ has significantly enhanced the print outcomes for staff and students and lets us monitor usage by department and understand requirements for functionality such as scanning, black and white and color printing. This gives us the knowledge to ensure we have the right devices in the right places but also lets us make adjustments based on correct information.

"In addition, the pull printing functionality means that if a machine is down, users can just select their job and print at a different machine. We have also noticed a slight reduction in overall print volumes. It's early days, but we are happy to see this tracking the right way.

"Wastage is down. Gone are the days when you walk past a machine and see trays of uncollected prints. You have to release the print job from the device, which means the chance of printing things you don't need are reduced. For example, a staff member might send multiple jobs for printing in the morning that they intend to take home. At the end of the day, when they go to the MFD to release and print these jobs, they have the ability to delete anything they no longer need."

MLC is a large, complex College and is embracing the new fleet and services offered.

James Berry said, "With Y Soft and Konica Minolta, we will continue to achieve operational efficiencies and financial benefits from our implementation. We are also confident we have the flexibility to adapt and change for the future."

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— James Berry
Corporate Services Director,
MLC