YSOFT **SAFEQ**®
CASE
STUDY

UNIVERSITY IMPROVES PRINT MANAGEMENT, SECURITY AND COSTS

The University of Information Technology and Management in Rzeszów is the largest non-public university in the Podkarpackie Voivodeship. The university was established in 1996. Currently, it is one of the top Polish non-public universities of international renown. Over 7 thousand people study at the university, including about 2 thousand foreign students.

CHALLENGE

Due to the ongoing development and growing expectations of students, the university in Rzeszów was looking for modern solutions that could help attract students and make the school's proposition more attractive. Before YSoft SafeQ, there were two separate solutions in the customer's printing ecosystem:

- for students, the service was provided by an external company through a stand with machines, which were operated manually
- the staff used devices maintained by the IT department

In the case of services provided to students, the university had little influence on both the price and the quality of the service. In the case of the staff, the burden of maintaining the service at an appropriate level was placed on the IT department,

and it was not possible to control user settings in order to manage the security of confidential documents and costs.

The solution provided had to meet the needs of both students from different countries and university staff. It had to provide access to two domains at the university (separate domains for students and university staff).

The university wanted to set prices for prints, copies and scans for groups of users (students, employees). They also didn't want their IT department to have to supervise the solution. It was also important for users to access the multifunctional devices on their own to top up their accounts, preferably via electronic payments.

Previously, the university used the services of local MFD equipment suppliers. After an extensive analysis of the needs of university, its staff and users, a comprehensive solution was offered that included multifunction devices and print management software.

SOLUTION

To enable the university to realize all its print, copy and scan requirements, multifunction devices were installed, with YSoft SafeQ Print Management Suite. Additionally, YSoft's payment module with electronic payments via PayPal and Przelewy24 was activated. The entire system is serviced and supported by the University's local MFD equipment supplier.

Access to the electronic payment system for SafeQ was integrated with the university's website to make it easier for students to use the system, along with the publication of instructions for using SafeQ and the MFDs.

- YSoft SafeQ Print Management Suite
- Integration with the university's existing systems & platforms

RESULT

By implementing YSoft SafeQ Print Management Suite, the university has been able to better manage its print, copy and scan environment. The benefits include:

- Improved accessibility - uniform multilingual payment system that can be accessed from anywhere - the device can be operated in the same manner from any location
- Additional income for the university - ability to adjust the price for printing, copying and scanning
- Improved data insights - access to reports provides valuable insights to improve security and cost controls
- Improved security - ability to grant permissions to employees
- User friendly - simple, leading-edge service

YSoft SafeQ has enabled The University of Information Technology and Management in Rzeszów to improve the management of its print ecosystem, while providing a service that meets the needs of both students from different countries and university staff.

> **YSoft SafeQ was integrated with our systems; it is user-friendly and meets our security requirements. We also receive very positive feedback from our students.**
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> **– Jerzy Chmieliński**
> Head of the Technology Innovation Department, the University of Information Technology and Management in Rzeszów