

CASE STUDY



Y SOFT IN HEALTHCARE

The healthcare industry is a cornerstone of society, providing goods and services, including the diagnosis, treatment, and prevention of disease, illness, injury, and other physical and mental conditions. As one of the largest industries around the world, it employs millions of people, and budgets are large and closely monitored. With lives at stake, providers need to spend their valuable time carrying out their job.

CHALLENGES

Healthcare providers are constantly faced with challenges. With decreasing budgets, increased costs, compliance regulations, securing patient data, and more, the quality of care must be maintained regardless. Securing patient data is imperative. When it involves print services, staff rely on critical business activities such as printing and copying a wide range of documents such as patient notes, prescriptions, results, orders, insurance information, activity sheets, and more. Patient data can be found everywhere. Hefty fines and reputational damage would follow any breach of the HIPAA, GDPR, and other compliance guidelines. Currently digital patient record providers, such as Epic, require use of a small number of certified print devices, which increases complexity and IT expense.

THE SOLUTION

The YSoft SAFEQ healthcare solution ensures security and ease of print, copy, scan, and fax in a highly dynamic and pressurized environment using any multifunctional device on the network. Compliant with HIPAA and other regulatory compliances for patient document security and privacy, connectors with digital patient record providers, such as the YSoft SAFEQ Epic Connector, improves document security without the need to purchase certified printers. Data is secured during the entire process, and authentication means that documents are only released to the intended owner keeping data and documents safe and secure.

YSoft SAFEQ Enterprise Suite offers accurate, consistent document capture and automated workflows to take the complexity out of document scanning, improving the productivity of healthcare staff. This holistic print management solution helps the healthcare industry to more cost-effectively and efficiently manage their print, copy, and scan activity.

BENEFITS

YSoft SAFEQ with connectors to integrate with digital patient record providers simplifies and secures the healthcare print environment. The limitations of expensive, certified printers is a thing of the past.

Simplicity

The solution is as easy for the IT team to deploy and manage as it is for medical staff. Managed through a user-friendly dashboard, it reduces IT complexity.

Compliance & security

SAFEQ aids HIPAA, GDPR, and other regulatory compliance through managed, authenticated user access. Password protected PDF files provide additional security on patient records or hospital administrative reports. Fact-based reports provide an audit trail on all print services activity. This shows who is printing what, where, when, and how -- ensuring all healthcare data is kept safe and secure.

Cost savings

Our unique building block architecture reduces server needs and related costs. Healthcare organizations with multiple locations can benefit from full SAFEQ features in headquarters and only a subset of needed services in others. The modular approach allows a healthcare provider to implement what they need where they need it, without having to pay for services that are not used.

As with all industries, setting print rules can enforce savings, for example, printing in duplex or black and white. Additionally, documents submitted but later not needed, can be deleted from the print queue by the user or automatically by a determined time in the queue which can further reduce costs on print consumables.

Efficiency and productivity

Healthcare staff are likely to be spread across multiple floors, departments, and buildings. YSoft SAFEQ centralizes the management of print, scan and copy services, to support the workforce wherever they are. Print and scan workflows are available to staff at any multifunction printer in the network of printers. Shared or delegated print queues can speed up patient care. SAFEQ also offers secure mobile printing and guest printing. Automated Scan Workflows are ideal for saving time on repetitive tasks such as scanning and routing patient forms, lab and test results or doctor notes.

CONCLUSION

Y Soft has created a print management solution perfect to meet the needs of such a critical sector. With multiple features to ensure data privacy and security and with comprehensive audit reports, SAFEQ aids in document security compliance in this heavily regulated industry. Print management cost savings and efficiencies are achieved, and productivity increased to allow staff to do what they do best, caring for others.

