

ACCESSIBILITY CONFORMANCE REPORT

SAFEQ Cloud

Based on VPAT® 2.5Rev EU Edition (April 2025)

WCAG 2.2 Level A and Level AA

Product: SAFEQ Cloud — Web application (administrator and end-user portal)

Product version: 2026.x SaaS; continuously updated

Vendor: Y Soft

Report date: July 1, 2026

Target: WCAG 2.2 Level AA and EN 301 549 V3.2.1 (EU)

Accessibility contact: Y Soft Customer Support (via your standard Y Soft support channel)

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Contents

1. Report Overview
2. Product Description and Scope
3. Evaluation Methods
4. Applicable Standards and Terminology
5. Executive Conformance Summary
6. WCAG 2.2 Level A and AA Conformance Tables
- 6a. EN 301 549 (EU) Determinations
7. Criterion Evidence
8. References

1. Report Overview

Purpose

This Accessibility Conformance Report (ACR) documents the accessibility characteristics of the SAFEQ Cloud web application using the Information Technology Industry Council VPAT 2.5Rev EU Edition, covering WCAG 2.2 and the European accessibility standard EN 301 549 V3.2.1. The target is WCAG 2.2 Level AA, which includes all Level A and Level AA success criteria. Meeting WCAG 2.2 Level AA also satisfies the WCAG 2.1 Level A and AA requirements incorporated by EN 301 549 Clause 9 (web content).

Assessment basis

This report carries forward the findings recorded in the prior SAFEQ Cloud WCAG 2.1 assessment and incorporates the six additional WCAG 2.2 success criteria at Levels A and AA. The assessment reflects representative current-build testing of the scoped SAFEQ Cloud web application.

Conformance statement

SAFEQ Cloud broadly conforms with WCAG 2.2 Level A and Level AA. Ten Level A/AA success criteria are assessed as Partially Supports, with documented exceptions in specific custom components, responsive layouts, non-text contrast, text spacing, session handling, focus visibility under overlays, and target sizing. Because one or more Level A or Level AA criteria are marked Partially Supports, this report does not claim full WCAG 2.2 Level AA conformance. For EU procurement, the web content requirements of EN 301 549 V3.2.1 (Clause 9) correspond to WCAG 2.1 Level A and AA and are covered by the results in this report.

Important limitations

- A “Supports” result applies only to the product and scope described in this report and does not certify every configuration or future release.
- Customer branding, custom content, browser extensions, browser settings, assistive technologies, and identity-provider configuration can affect the user experience.
- External identity-provider pages and OEM multifunction-printer interfaces are not evaluated in this WCAG-only web-application report.
- The report is not a certification, warranty, or guarantee that no accessibility defect exists.

2. Product Description and Scope

Product description

SAFEQ Cloud is a cloud-based print and scan management platform. The web application is used by vendor administrators and customer administrators to configure and manage SAFEQ Cloud, and by end users to access personal functions such as My Profile and My Documents. Depending on product edition, role, permissions, and tenant configuration, the web application can expose users, roles, access control, printers, endpoints, security settings, authentication providers, API keys, print-job views, scan-workflow configuration, reporting, and related administration functions.

Included in scope

- SAFEQ Cloud administrator and vendor Web UI pages controlled by Y Soft.
- SAFEQ Cloud end-user Web UI, including My Profile and My Documents.
- Local SAFEQ Cloud sign-in, self-registration, password setup, and account-recovery pages controlled by Y Soft.
- Representative administration functions: Users, access control, Security/API keys, printers, endpoints, authentication settings, and tenant navigation.
- Representative print, scan-configuration, document, job, and reporting workflows presented in the Web UI.
- Responsive and zoom behavior of the browser-based application.

Excluded from scope

- Embedded terminals and other user interfaces running on multifunction printers; accessibility can depend on the OEM device, firmware, physical controls, display, and platform APIs.
- SAFEQ Cloud Client desktop application, native mobile applications, browser extensions, gateways, and command-line or API-only experiences.
- External identity-provider authentication pages, including customer-configured OIDC or SSO providers.
- Third-party connectors, destinations, support portals, and external content after the user leaves a Y Soft-controlled page.
- Marketing websites, training content, and the broader Y Soft documentation website except where referenced as evidence.
- Downloaded or emailed outputs such as PDF reports unless explicitly stated in a criterion remark.

Configuration dependencies

SAFEQ Cloud is a multi-tenant SaaS service. Role permissions, product edition, tenant settings, localization, identity-provider configuration, customer branding, and enabled features can change the pages and controls available to a user. Testing included representative administrator and end-user roles across the principal SAFEQ Cloud product editions in which the Web UI differs.

3. Evaluation Methods

The evaluation was performed using a combination of automated and manual accessibility testing on representative SAFEQ Cloud user and administrative workflows. Methods included:

- Keyboard-only navigation and operation.
- Screen-reader testing using NVDA and JAWS on Windows and VoiceOver on macOS.
- Automated accessibility rule checking using axe DevTools.
- Browser zoom, resize, and reflow testing, including testing at 200% zoom and a viewport width of 320 CSS pixels.
- Manual review of page structure, accessible names and labels, keyboard focus order and visibility, use of color, color contrast, form validation and error handling, and status messages.
- Functional testing of representative workflows, including sign-in and sign-out, dashboard navigation, user management, security and API-key management, printer management, and My Documents.
- Inspection of rendered HTML, CSS, browser accessibility trees, accessible names, roles, states, target dimensions, autocomplete attributes, and other programmatically determinable accessibility properties using browser developer tools.

Automated testing was supplemented by manual review because automated tools cannot determine conformance with all applicable accessibility requirements. Results reflect the product version, configuration, pages, workflows, browsers, operating systems, assistive technologies, and tools included within the evaluation scope. Customer-controlled identity-provider interfaces and other third-party content were evaluated only where they formed part of the tested SAFEQ Cloud experience.

Current-build test matrix

Platform	Browser	Assistive technology / method	Status
Windows 11	Current Chrome	NVDA; keyboard only; axe	Completed
Windows 11	Current Edge	JAWS; keyboard only; axe	Completed
macOS	Current Safari	VoiceOver; keyboard only	Completed
Responsive browser viewport	Chrome or Edge	320 CSS px; 200% zoom; text spacing	Completed
High contrast / forced colors	Edge or Chrome	Windows contrast themes / forced colors	Completed

Representative task set

1. Authenticate using a Y Soft-controlled local sign-in page and sign out.
2. Register a standard user or guest where enabled; set or reset a password.
3. Navigate between tenant, customer, and administrator pages using keyboard and screen-reader landmarks.
4. Create, edit, search, filter, and review a user; navigate complex user and access-control tables.
5. Create and review an API access key; verify dialogs, validation, and status messages.
6. Manage printers and endpoints; open action menus and confirmation dialogs.
7. Upload, review, and manage content in My Documents.
8. Configure a representative scan workflow, including metadata or destination fields.
9. Run, filter, navigate, and export a representative report; inspect chart alternatives and table semantics.
10. Repeat critical workflows at 200 percent zoom, 320 CSS pixels, increased text spacing, and high contrast.

4. Applicable Standards and Terminology

Applicable standards/guidelines

Standard / guideline	Included	Notes
WCAG 2.0 Level A and AA	Yes	Requirements are inherited by WCAG 2.2.
WCAG 2.1 Level A and AA	Yes	Requirements are inherited by WCAG 2.2.
WCAG 2.2 Level A and AA	Yes	Primary target of this report.
WCAG 2.2 Level AAA	No	Outside the stated target; not evaluated in this ACR.
EN 301 549 V3.2.1 (EU)	Yes	Clause 9 (Web) incorporates WCAG 2.1 Level A/AA and is covered by the WCAG 2.2 results in this report. Determinations for the remaining EN 301 549 chapters are recorded in Section 6a. Section 508 is not covered; use the VPAT 508 or INT edition for U.S. procurement.

Conformance terms

Supports: The functionality of the product has at least one method that meets the criterion without known defects, or provides equivalent facilitation.

Partially Supports: Some functionality does not meet the criterion.

Does Not Support: The majority of product functionality does not meet the criterion.

Not Applicable: The criterion is not relevant to the product or scoped functionality.

Not Evaluated: The product has not been evaluated against the criterion. This term is not used for the Level A and AA results in this report.

WCAG 2.2 changes relevant to this report

WCAG 2.2 adds six Level A or AA success criteria beyond WCAG 2.1: 2.4.11 Focus Not Obscured (Minimum), 2.5.7 Dragging Movements, 2.5.8 Target Size (Minimum), 3.2.6 Consistent Help, 3.3.7 Redundant Entry, and 3.3.8 Accessible Authentication (Minimum). WCAG 2.2 removes success criterion 4.1.1 Parsing; it is therefore not included in the conformance table below.

5. Executive Conformance Summary

Result	Number of criteria	Interpretation
Supports	35	The scoped product behavior meets the criterion without a documented exception.
Partially Supports	10	A documented limitation affects some functionality covered by the criterion.
Does Not Support	0	No criteria are assigned to this result.
Not Applicable	10	The criterion is not relevant to the scoped web application.

Partially Supports criteria

- 1.3.1 Info and Relationships — Most headings, form labels, groups, lists, and tables expose their structure programmatically. Isolated custom components and complex data tables may have incomplete labeling, grouping, or header associations.
- 1.3.5 Identify Input Purpose — Common personal-data fields are labeled, but some profile and user-management fields do not provide complete programmatic input-purpose metadata, such as appropriate HTML autocomplete tokens.
- 1.4.10 Reflow — Most content reflows at 320 CSS pixels without loss of information or functionality. Complex administration tables and report views may require horizontal scrolling to reach all columns or row actions.
- 1.4.11 Non-text Contrast — Most focus indicators, component boundaries, selected states, and graphical controls meet the required contrast. Isolated focus rings and toggle states may fall below 3:1 in some themes or contexts.
- 1.4.12 Text Spacing — Most pages remain usable when WCAG text-spacing adjustments are applied. Occasional overlap or truncation can occur in dense labels and badges.
- 2.2.1 Timing Adjustable — Sessions may expire according to SAFEQ Cloud security configuration. Users can generally resume after authentication, but advance warning and preservation of unsaved form input are not available consistently across all long-running tasks.
- 2.4.11 Focus Not Obscured (Minimum) — Keyboard focus remains visible in most workflows. In isolated states involving sticky headers, fixed action bars, dialogs, toast notifications, or horizontally scrolled tables, focus may become fully obscured.
- 2.5.3 Label in Name — Most controls with visible text labels include that text in the accessible name. Isolated icon-plus-text buttons, toggles, and action menus may not contain the complete visible label in the accessible name.
- 2.5.8 Target Size (Minimum) — Most standard controls meet the minimum target-size requirement or an allowed exception. Some compact controls in dense administration tables, pagination, and report toolbars may not meet the requirements.
- 4.1.2 Name, Role, Value — Standard HTML controls expose their name, role, state, and value. Isolated custom dropdowns, menus, toggles, and modals may have incomplete or inconsistent ARIA state or relationship attributes.

Overall assessment

The assessment indicates that SAFEQ Cloud is broadly accessible in representative web workflows, with documented exceptions in custom component semantics, responsive tables, non-text contrast, text spacing, session timeout behavior, focus visibility, and target size. Because one or more Level A or Level AA criteria are marked Partially Supports, this report does not claim full WCAG 2.2 Level AA conformance.

6. WCAG 2.2 Level A and AA Conformance Tables

The following tables contain all 55 WCAG 2.2 Level A and Level AA success criteria. The “Remarks and Explanations” column is the customer-facing VPAT content. Criterion-level scope and evidence follow in Section 7.

1.1 Text Alternatives

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Controls, icons, status graphics, and informative images in the representative Web UI flows have text alternatives or programmatically determinable names. Decorative imagery is ignored by assistive technology.

1.2 Time-based Media

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The scoped SAFEQ Cloud web application does not provide prerecorded audio-only or video-only content as part of the product workflows evaluated.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	No prerecorded synchronized media is included in the scoped Web UI.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	No prerecorded video content requiring audio description or a media alternative is included in scope.
1.2.4 Captions (Live) (Level AA)	Not Applicable	The SAFEQ Cloud Web UI does not include live synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The SAFEQ Cloud Web UI does not include prerecorded video content.

1.3 Adaptable

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A)	Partially Supports	Most headings, form labels, groups, lists, and tables expose their structure programmatically. Isolated custom components and complex data tables may have incomplete labeling, grouping, or header associations.
1.3.2 Meaningful Sequence (Level A)	Supports	The reading and focus sequence in representative views follows the intended visual and task sequence.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions do not rely only on shape, color, size, visual location, orientation, or sound to identify controls or complete tasks.
1.3.4 Orientation (Level AA)	Supports	The web application does not require a specific display orientation for operation.
1.3.5 Identify Input Purpose (Level AA)	Partially Supports	Common personal-data fields are labeled, but some profile and user-management fields do not provide complete programmatic input-purpose metadata, such as appropriate HTML autocomplete tokens.

1.4 Distinguishable

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Supports	Color is not the sole means used to convey required information, indicate an action, request a response, or distinguish a visual element in representative flows.
1.4.2 Audio Control (Level A)	Not Applicable	No audio automatically plays in the scoped Web UI.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text and images of text in representative views meet the minimum contrast requirements.
1.4.4 Resize Text (Level AA)	Supports	Representative content remains readable and operable when text is resized to 200 percent without assistive technology.
1.4.5 Images of Text (Level AA)	Supports	The product uses styled text rather than images of text, except where branding or a technically essential image may be present.
1.4.10 Reflow (Level AA)	Partially Supports	Most content reflows at 320 CSS pixels without loss of information or functionality. Complex administration tables and report views may require horizontal scrolling to reach all columns or row actions.
1.4.11 Non-text Contrast (Level AA)	Partially Supports	Most focus indicators, component boundaries, selected states, and graphical controls meet the required contrast. Isolated focus rings and toggle states may fall below 3:1 in some themes or contexts.
1.4.12 Text Spacing (Level AA)	Partially Supports	Most pages remain usable when WCAG text-spacing adjustments are applied. Occasional overlap or truncation can occur in dense labels and badges.
1.4.13 Content on Hover or Focus (Level AA)	Supports	Tooltips and other additional content triggered by hover or keyboard focus are dismissible, hoverable where appropriate, and persistent until dismissed or no longer relevant.

2.1 Keyboard Accessible

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Supports	Representative functionality can be operated through a keyboard interface without requiring specific timing for individual keystrokes.
2.1.2 No Keyboard Trap (Level A)	Supports	Keyboard focus can be moved into and away from representative components using standard navigation methods.
2.1.4 Character Key Shortcuts (Level A)	Not Applicable	The scoped Web UI does not implement shortcuts using only printable character keys.

2.2 Enough Time

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)	Partially Supports	Sessions may expire according to SAFEQ Cloud security configuration. Users can generally resume after authentication, but advance warning and preservation of unsaved form input are not available consistently across all long-running tasks.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Representative product screens do not contain moving, blinking, scrolling, or automatically updating information that requires a pause, stop, or hide control. Status updates that occur are not presented as continuously moving content.

2.3 Seizures and Physical Reactions

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The scoped Web UI does not contain content that flashes more than three times in one second or exceeds the general flash and red flash thresholds.

2.4 Navigable

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Supports	Repeated blocks can be bypassed using page structure such as landmarks, heading navigation, or a skip mechanism in representative views.
2.4.2 Page Titled (Level A)	Supports	Pages and views provide descriptive titles that identify the topic or purpose.
2.4.3 Focus Order (Level A)	Supports	Focus moves in an order that preserves meaning and operability in representative workflows.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of links can be determined from the link text alone or together with its programmatically determined context.
2.4.5 Multiple Ways (Level AA)	Supports	Multiple mechanisms, such as primary navigation, contextual navigation, search where available, and structured task flows, allow users to locate pages within the application except where a page is a step in a process.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels describe the topic, purpose, or expected input in representative views.
2.4.7 Focus Visible (Level AA)	Supports	A visible keyboard focus indicator is present for representative interactive controls.
2.4.11 Focus Not Obscured (Minimum) (Level AA)	Partially Supports	Keyboard focus remains visible in most workflows. In isolated states involving sticky headers, fixed action bars, dialogs, toast notifications, or horizontally scrolled tables, focus may become fully obscured.

2.5 Input Modalities

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A)	Not Applicable	No function in the scoped desktop Web UI requires a multipoint or path-based gesture.
2.5.2 Pointer Cancellation (Level A)	Supports	Representative actions are activated on an up-event or otherwise provide a mechanism to abort or undo activation before completion, except where down-event activation would be essential.
2.5.3 Label in Name (Level A)	Partially Supports	Most controls with visible text labels include that text in the accessible name. Isolated icon-plus-text buttons, toggles, and action menus may not contain the complete visible label in the accessible name.
2.5.4 Motion Actuation (Level A)	Not Applicable	No SAFEQ Cloud Web UI function relies on device motion or user motion detected by a camera.
2.5.7 Dragging Movements (Level AA)	Not Applicable	No function in the scoped Web UI is known to require a dragging movement as the only means of operation.
2.5.8 Target Size (Minimum) (Level AA)	Partially Supports	Most standard controls meet the minimum target-size requirement or an allowed exception. Some compact controls in dense administration tables, pagination, and report toolbars may not meet the requirement.

3.1 Readable

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)	Supports	The default human language of pages is programmatically identified.
3.1.2 Language of Parts (Level AA)	Supports	Changes in the human language of passages or phrases are programmatically identified where they occur, except for proper names, technical terms, or words of indeterminate language.

3.2 Predictable

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)	Supports	Receiving keyboard focus does not itself cause an unexpected change of context.
3.2.2 On Input (Level A)	Supports	Changing the setting of a control does not unexpectedly change context unless the user is advised before using the control.
3.2.3 Consistent Navigation (Level AA)	Supports	Repeated navigation mechanisms occur in a consistent relative order unless a user-initiated change is made.
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same functionality are identified consistently across representative pages.
3.2.6 Consistent Help (Level A)	Supports	Where help mechanisms are repeated across a set of pages, they appear in a consistent relative order. SAFEQ Cloud primarily directs users to structured online documentation and support channels rather than presenting multiple page-specific help mechanisms.

3.3 Input Assistance

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)	Supports	Detected input errors are identified in text and associated with the relevant input where applicable.
3.3.2 Labels or Instructions (Level A)	Supports	Labels or instructions are provided when content requires user input.
3.3.3 Error Suggestion (Level AA)	Supports	When an error is detected and a correction is known, the interface provides a suggestion or explanation unless doing so would compromise security or purpose.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Actions that delete or materially alter user-controlled data use confirmation, review, reversibility, or equivalent error-prevention patterns in representative workflows.
3.3.7 Redundant Entry (Level A)	Supports	Information previously entered by or provided to the user within the same process is auto-populated or available for selection unless re-entry is essential, required for security, or the information is no longer valid.
3.3.8 Accessible Authentication (Minimum) (Level AA)	Supports	SAFEQ Cloud-controlled authentication does not require a cognitive function test. Authentication fields support standard browser, assistive-technology, password-manager, autofill, and paste capabilities. SAFEQ Cloud may redirect users to a customer-selected external identity provider. The accessibility and authentication behavior of third-party identity-provider interfaces are outside the scope of this report.

4.1 Compatible

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Partially Supports	Standard HTML controls expose their name, role, state, and value. Isolated custom dropdowns, menus, toggles, and modals may have incomplete or inconsistent ARIA state or relationship attributes.
4.1.3 Status Messages (Level AA)	Supports	Status messages in representative flows are programmatically exposed so assistive technologies can announce them without moving focus, where the message meets the criterion definition.

6a. EN 301 549 (EU) Determinations

This section records product determinations for the chapters of EN 301 549 V3.2.1 other than the web content requirements, following the structure of the VPAT 2.5Rev EU Edition and condensed for a web-only product. Terms have the meanings defined in Section 4.

Chapter 4 — Functional performance

The functional performance statements are addressed through the WCAG 2.2 results in Section 6, subject to the documented Partially Supports exceptions.

Chapter 5 — Generic requirements

Not Applicable. The scoped web application has no closed functionality, does not rely on biometric characteristics as the only means of user identification or control in the Web UI, and does not perform conversions that would remove accessibility information.

Chapter 6 — ICT with two-way voice communication

Not Applicable. The scoped web application does not provide two-way voice communication.

Chapter 7 — ICT with video capabilities

Not Applicable. The scoped web application does not display video with synchronized audio.

Chapter 8 — Hardware

Not Applicable. This report covers web software only; hardware and embedded terminals on multifunction printers are excluded from scope as stated in Section 2.

Chapter 9 — Web

See Section 6. EN 301 549 Clause 9 incorporates the WCAG 2.1 Level A and AA success criteria, all of which are contained in the WCAG 2.2 results in this report. Success criterion 4.1.1 Parsing, retained in EN 301 549 V3.2.1 through WCAG 2.1, is considered met: the Web UI is generated by modern frameworks and parsed according to the HTML specification, consistent with current W3C guidance treating 4.1.1 as obsolete.

Chapter 10 — Non-web documents

Not Applicable. Downloaded or emailed outputs such as PDF reports are excluded from scope unless explicitly stated in a criterion remark.

Chapter 11 — Non-web software

Not Applicable. The SAFEQ Cloud Client desktop application, native mobile applications, and other non-web software are excluded from scope.

Chapter 12 — Documentation and support services

12.1.1 (Accessibility and compatibility features): Supports — this report and the referenced product documentation describe the accessibility and compatibility features of the scoped Web UI. 12.1.2 (Accessible documentation): Partially Supports — product documentation is provided in web format at docs.ysoft.cloud; it has not been separately evaluated against WCAG in this report and may contain nonconformant content. 12.2.2–12.2.4 (Support services): Supports — Y Soft support services provide information on accessibility features through the standard customer support channel and accommodate the communication needs of users with disabilities, with documentation available in web format.

Chapter 13 — ICT providing relay or emergency service access

Not Applicable. The scoped web application does not provide relay services or access to emergency services.

7. Criterion Evidence

This section records the scope and evidence basis for each success criterion and supports maintenance of the customer-facing conformance tables.

1.1.1 Non-text Content — Level A

Conformance level	Supports
Scope	Admin and end-user Web UI controls, icons, status indicators, and documentation-linked representative screens.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Controls, icons, status graphics, and informative images in the representative Web UI flows have text alternatives or programmatically determinable names. Decorative imagery is ignored by assistive technology.

1.2.1 Audio-only and Video-only (Prerecorded) — Level A

Conformance level	Not Applicable
Scope	SAFEQ Cloud Web UI only. Marketing, training, and external documentation media are outside this ACR.
Evidence basis	Current-build review confirmed that the scoped web application does not include the content or functionality addressed by this criterion.

Remark: The scoped SAFEQ Cloud web application does not provide prerecorded audio-only or video-only content as part of the product workflows evaluated.

1.2.2 Captions (Prerecorded) — Level A

Conformance level	Not Applicable
Scope	Web application product screens.
Evidence basis	Current-build review confirmed that the scoped web application does not include the content or functionality addressed by this criterion.

Remark: No prerecorded synchronized media is included in the scoped Web UI.

1.2.3 Audio Description or Media Alternative (Prerecorded) — Level A

Conformance level	Not Applicable
Scope	Web application product screens.
Evidence basis	Current-build review confirmed that the scoped web application does not include the content or functionality addressed by this criterion.

Remark: No prerecorded video content requiring audio description or a media alternative is included in scope.

1.2.4 Captions (Live) — Level AA

Conformance level	Not Applicable
Scope	Web application product screens.
Evidence basis	Current-build review confirmed that the scoped web application does not include the content or functionality addressed by this criterion.

Remark: The SAFEQ Cloud Web UI does not include live synchronized media.

1.2.5 Audio Description (Prerecorded) — Level AA

Conformance level	Not Applicable
Scope	Web application product screens.
Evidence basis	Current-build review confirmed that the scoped web application does not include the content or functionality addressed by this criterion.

Remark: The SAFEQ Cloud Web UI does not include prerecorded video content.

1.3.1 Info and Relationships — Level A

Conformance level	Partially Supports
Scope	Users, access control, Security/API keys, printer and endpoint management, reporting tables, workflow forms, and My Documents.
Evidence basis	Current-build testing confirmed incomplete programmatic associations in isolated custom components and complex data tables.

Remark: Most headings, form labels, groups, lists, and tables expose their structure programmatically. Isolated custom components and complex data tables may have incomplete labeling, grouping, or header associations.

1.3.2 Meaningful Sequence — Level A

Conformance level	Supports
Scope	Primary navigation, forms, tables, dialogs, and end-user document views.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: The reading and focus sequence in representative views follows the intended visual and task sequence.

1.3.3 Sensory Characteristics — Level A

Conformance level	Supports
Scope	Instructions, validation messages, navigation, forms, and status indications.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Instructions do not rely only on shape, color, size, visual location, orientation, or sound to identify controls or complete tasks.

1.3.4 Orientation — Level AA

Conformance level	Supports
Scope	Responsive Web UI content in supported desktop and mobile-size browser viewports.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: The web application does not require a specific display orientation for operation.

1.3.5 Identify Input Purpose — Level AA

Conformance level	Partially Supports
Scope	User profile, registration, user creation/editing, and contact-related fields.
Evidence basis	Current-build testing confirmed incomplete input-purpose metadata for some profile and user-management fields.

Remark: Common personal-data fields are labeled, but some profile and user-management fields do not provide complete programmatic input-purpose metadata, such as appropriate HTML autocomplete tokens.

1.4.1 Use of Color — Level A

Conformance level	Supports
Scope	Status indicators, validation messages, selected states, reports, charts, and administration screens.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Color is not the sole means used to convey required information, indicate an action, request a response, or distinguish a visual element in representative flows.

1.4.2 Audio Control — Level A

Conformance level	Not Applicable
Scope	Web application product screens.
Evidence basis	Current-build review confirmed that the scoped web application does not include the content or functionality addressed by this criterion.

Remark: No audio automatically plays in the scoped Web UI.

1.4.3 Contrast (Minimum) — Level AA

Conformance level	Supports
Scope	Default SAFEQ Cloud themes and Y Soft-controlled web components.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Text and images of text in the representative tested views meet minimum contrast requirements.

1.4.4 Resize Text — Level AA

Conformance level	Supports
Scope	Admin and end-user Web UI at supported browser zoom levels.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Representative content remains readable and operable when text is resized to 200 percent without assistive technology.

1.4.5 Images of Text — Level AA

Conformance level	Supports
Scope	Application content and controls. Third-party logos and customer branding are not used to convey operational instructions.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: The product uses styled text rather than images of text, except where branding or a technically essential image may be present.

1.4.10 Reflow — Level AA

Conformance level	Partially Supports
Scope	Admin tables, dashboards, forms, dialogs, and end-user document views.
Evidence basis	Current-build testing confirmed that some complex administration tables and report views require horizontal scrolling at 320 CSS pixels.

Remark: Most content reflows at 320 CSS pixels without loss of information or functionality. Complex administration tables and report views may require horizontal scrolling to reach all columns or row actions.

1.4.11 Non-text Contrast — Level AA

Conformance level	Partially Supports
Scope	Interactive controls, focus indicators, charts, form boundaries, selection states, and icons.
Evidence basis	Current-build testing confirmed isolated non-text contrast exceptions involving focus rings and toggle states.

Remark: Most focus indicators, component boundaries, selected states, and graphical controls meet the required contrast. Isolated focus rings and toggle states may fall below 3:1 in some themes or contexts.

1.4.12 Text Spacing — Level AA

Conformance level	Partially Supports
Scope	Users lists, settings forms, tables, badges, and dialogs.
Evidence basis	Current-build testing confirmed occasional overlap or truncation when WCAG text-spacing adjustments are applied.

Remark: Most pages remain usable when WCAG text-spacing adjustments are applied. Occasional overlap or truncation can occur in dense labels and badges.

1.4.13 Content on Hover or Focus — Level AA

Conformance level	Supports
Scope	Tooltips, menus, validation help, and contextual overlays.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Tooltips and other additional content triggered by hover or keyboard focus are dismissible, hoverable where appropriate, and persistent until dismissed or no longer relevant.

2.1.1 Keyboard — Level A

Conformance level	Supports
Scope	Navigation, forms, tables, dialogs, Users, Security/API keys, printers, endpoints, My Documents, and reports.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Representative functionality can be operated through a keyboard interface without requiring specific timing for individual keystrokes.

2.1.2 No Keyboard Trap — Level A

Conformance level	Supports
Scope	Dialogs, menus, tables, form controls, and navigation regions.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Keyboard focus can be moved into and away from representative components using standard navigation methods.

2.1.4 Character Key Shortcuts — Level A

Conformance level	Not Applicable
Scope	Web application keyboard interactions.
Evidence basis	Current-build review confirmed that the scoped web application does not include the content or functionality addressed by this criterion.

Remark: The scoped Web UI does not implement shortcuts using only printable character keys.

2.2.1 Timing Adjustable — Level A

Conformance level	Partially Supports
Scope	Local SAFEQ Cloud sessions and Y Soft-controlled pages. External identity-provider pages are excluded.
Evidence basis	Current-build testing confirmed inconsistent timeout warning and unsaved-input preservation in some long-running tasks.

Remark: Sessions may expire according to SAFEQ Cloud security configuration. Users can generally resume after authentication, but advance warning and preservation of unsaved form input are not available consistently across all long-running tasks.

2.2.2 Pause, Stop, Hide — Level A

Conformance level	Supports
Scope	Web UI dashboards, lists, and status displays.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Representative product screens do not contain moving, blinking, scrolling, or automatically updating information that requires a pause, stop, or hide control. Status updates that occur are not presented as continuously moving content.

2.3.1 Three Flashes or Below Threshold — Level A

Conformance level	Supports
Scope	Animations, notifications, status changes, and visual effects.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: The scoped Web UI does not contain content that flashes more than three times in one second or exceeds the general flash and red flash thresholds.

2.4.1 Bypass Blocks — Level A

Conformance level	Supports
Scope	Primary application shell, navigation, page content, and dialogs.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Repeated blocks can be bypassed using page structure such as landmarks, heading navigation, or a skip mechanism in representative views.

2.4.2 Page Titled — Level A

Conformance level	Supports
Scope	Admin and end-user routes, dialogs where browser title changes are relevant, and tenant-branded pages.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Pages and views provide descriptive titles that identify the topic or purpose.

2.4.3 Focus Order — Level A

Conformance level	Supports
Scope	Navigation, forms, tables, modals, menus, and responsive layouts.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Focus moves in an order that preserves meaning and operability in representative workflows.

2.4.4 Link Purpose (In Context) — Level A

Conformance level	Supports
Scope	Navigation links, help links, table links, document actions, and external authorization links.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: The purpose of links can be determined from the link text alone or together with its programmatically determined context.

2.4.5 Multiple Ways — Level AA

Conformance level	Supports
Scope	Web UI pages within the product application.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Multiple mechanisms, such as primary navigation, contextual navigation, search where available, and structured task flows, allow users to locate pages within the application except where a page is a step in a process.

2.4.6 Headings and Labels — Level AA

Conformance level	Supports
Scope	Page headings, section headings, form labels, table labels, dialog titles, and report controls.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Headings and labels describe the topic, purpose, or expected input in representative views.

2.4.7 Focus Visible — Level AA

Conformance level	Supports
Scope	All keyboard-operable controls in the default Web UI theme.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: A visible keyboard focus indicator is present for representative interactive controls.

2.4.11 Focus Not Obscured (Minimum) — Level AA

Conformance level	Partially Supports
Scope	Keyboard focus across all Y Soft-controlled Web UI components.
Evidence basis	Current-build testing confirmed isolated states in which focused controls can be fully obscured by fixed or overlay content.

Remark: Keyboard focus remains visible in most workflows. In isolated states involving sticky headers, fixed action bars, dialogs, toast notifications, or horizontally scrolled tables, focus may become fully obscured.

2.5.1 Pointer Gestures — Level A

Conformance level	Not Applicable
Scope	Pointer interactions in the web application.
Evidence basis	Current-build review confirmed that the scoped web application does not include the content or functionality addressed by this criterion.

Remark: No function in the scoped desktop Web UI requires a multipoint or path-based gesture.

2.5.2 Pointer Cancellation — Level A

Conformance level	Supports
Scope	Buttons, links, menus, checkboxes, toggles, and destructive actions.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Representative actions are activated on an up-event or otherwise provide a mechanism to abort or undo activation before completion, except where down-event activation would be essential.

2.5.3 Label in Name — Level A

Conformance level	Partially Supports
Scope	Buttons, links, toggles, menu items, and form controls.
Evidence basis	Current-build testing confirmed isolated controls whose accessible name does not contain the complete visible label.

Remark: Most controls with visible text labels include that text in the accessible name. Isolated icon-plus-text buttons, toggles, and action menus may not contain the complete visible label in the accessible name.

2.5.4 Motion Actuation — Level A

Conformance level	Not Applicable
Scope	Browser-based application interactions.
Evidence basis	Current-build review confirmed that the scoped web application does not include the content or functionality addressed by this criterion.

Remark: No SAFEQ Cloud Web UI function relies on device motion or user motion detected by a camera.

2.5.7 Dragging Movements — Level AA

Conformance level	Not Applicable
Scope	Web UI controls, tables, workflow configuration, and reporting.
Evidence basis	Current-build review confirmed that the scoped web application does not include the content or functionality addressed by this criterion.

Remark: No function in the scoped Web UI is known to require a dragging movement as the only means of operation.

2.5.8 Target Size (Minimum) — Level AA

Conformance level	Partially Supports
Scope	Pointer targets throughout the Y Soft-controlled Web UI.
Evidence basis	Current-build testing confirmed isolated compact controls that do not meet the minimum target size or a documented exception.

Remark: Most standard controls meet the minimum target-size requirement or an allowed exception. Some compact controls in dense administration tables, pagination, and report toolbars may not meet the requirement.

3.1.1 Language of Page — Level A

Conformance level	Supports
Scope	Application shell, authentication pages controlled by Y Soft, and tenant Web UI pages.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: The default human language of pages is programmatically identified.

3.1.2 Language of Parts — Level AA

Conformance level	Supports
Scope	Localized Web UI text, user-entered content, and help text controlled by Y Soft.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Changes in the human language of passages or phrases are programmatically identified where they occur, except for proper names, technical terms, or words of indeterminate language.

3.2.1 On Focus — Level A

Conformance level	Supports
Scope	Forms, navigation, menus, tables, and dialogs.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Receiving keyboard focus does not itself cause an unexpected change of context.

3.2.2 On Input — Level A

Conformance level	Supports
Scope	Settings, filters, selection controls, forms, and report parameters.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Changing the setting of a control does not unexpectedly change context unless the user is advised before using the control.

3.2.3 Consistent Navigation — Level AA

Conformance level	Supports
Scope	Primary and secondary navigation within the application shell.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Repeated navigation mechanisms occur in a consistent relative order unless a user-initiated change is made.

3.2.4 Consistent Identification — Level AA

Conformance level	Supports
Scope	Common actions, icons, navigation labels, status terms, and reusable components.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Components with the same functionality are identified consistently across representative pages.

3.2.6 Consistent Help — Level A

Conformance level	Supports
Scope	Y Soft-controlled application help links, documentation links, and support entry points.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Where help mechanisms are repeated across a set of pages, they appear in a consistent relative order. SAFEQ Cloud primarily directs users to structured online documentation and support channels rather than presenting multiple page-specific help mechanisms.

3.3.1 Error Identification — Level A

Conformance level	Supports
Scope	Registration, user administration, API key creation, security settings, workflow forms, and report parameters.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Detected input errors are identified in text and associated with the relevant input where applicable.

3.3.2 Labels or Instructions — Level A

Conformance level	Supports
Scope	Forms, settings, authentication, filters, workflow fields, and dialogs.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Labels or instructions are provided when content requires user input.

3.3.3 Error Suggestion — Level AA

Conformance level	Supports
Scope	Form validation, API key setup, user management, authentication, and workflow configuration.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: When an error is detected and a correction is known, the interface provides a suggestion or explanation unless doing so would compromise security or purpose.

3.3.4 Error Prevention (Legal, Financial, Data) — Level AA

Conformance level	Supports
Scope	Deletion and consequential administration actions. SAFEQ Cloud does not generally execute legal or financial transactions in the scoped Web UI.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Actions that delete or materially alter user-controlled data use confirmation, review, reversibility, or equivalent error-prevention patterns in representative workflows.

3.3.7 Redundant Entry — Level A

Conformance level	Supports
Scope	Registration, account setup, multi-step configuration, and workflow creation processes controlled by SAFEQ Cloud.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Information previously entered by or provided to the user within the same process is auto-populated or available for selection unless re-entry is essential, required for security, or the information is no longer valid.

3.3.8 Accessible Authentication (Minimum) — Level AA

Conformance level	Supports
Scope	Local SAFEQ Cloud authentication and account-recovery pages controlled by Y Soft. External identity-provider pages are excluded.
Evidence basis	Current-build testing confirmed support for standard browser, assistive-technology, password-manager, autofill, and paste capabilities without a Y Soft-controlled cognitive function test.

Remark: SAFEQ Cloud-controlled authentication does not require a cognitive function test. Authentication fields support standard browser, assistive-technology, password-manager, autofill, and paste capabilities. SAFEQ Cloud may redirect users to a customer-selected external identity provider. The accessibility and authentication behavior of third-party identity-provider interfaces are outside the scope of this report.

4.1.2 Name, Role, Value — Level A

Conformance level	Partially Supports
Scope	All custom and standard interactive Web UI components.
Evidence basis	Current-build testing confirmed incomplete or inconsistent programmatic state and relationship information in isolated custom controls.

Remark: Standard HTML controls expose their name, role, state, and value. Isolated custom dropdowns, menus, toggles, and modals may have incomplete or inconsistent ARIA state or relationship attributes.

4.1.3 Status Messages — Level AA

Conformance level	Supports
Scope	Save confirmations, validation status, upload/job status, configuration changes, and asynchronous operations.
Evidence basis	Current-build testing confirmed the behavior described in the Remark using the evaluation methods in Section 3.

Remark: Status messages in representative flows are programmatically exposed so assistive technologies can announce them without moving focus, where the message meets the criterion definition.

Accessibility statement

Y Soft is committed to improving the accessibility of SAFEQ Cloud. We evaluate the SAFEQ Cloud web application against WCAG 2.2 Level AA using automated testing, keyboard testing, and assistive technologies. Our Accessibility Conformance Report documents current support and known exceptions. Customers who encounter an accessibility barrier can contact Y Soft through their standard customer support channel and include the affected page, task, browser, assistive technology, and business impact.

Continuous Improvement

SAFEQ Cloud is continuously updated. Conformance can change as features, components, browsers, and assistive technologies evolve. Y Soft reviews material interface changes for accessibility impact and updates this report when the documented product behavior is no longer representative.

8. References

Authoritative standards and template sources

[Information Technology Industry Council — VPAT resources](#)

[W3C — Web Content Accessibility Guidelines \(WCAG\) 2.2](#)

[W3C WAI — What's New in WCAG 2.2](#)

[W3C WAI — Understanding Conformance](#)

SAFEQ Cloud product references

[SAFEQ Cloud Admin guide](#)

[Quick start for admins](#)

[Cloud Portal Web UI for end users](#)

[Authentication providers](#)

[Endpoints](#)

[SAFEQ Cloud API documentation](#)

[SAFEQ Cloud release notes — 2025](#)

[SAFEQ Cloud release notes — 2026](#)