

## EU DATA ACT INFORMATION NOTICE — SAFEQ 6

**Version:** 1

**Effective date:** 12 September 2025

**Applies to:** YSoft SafeQ 6 on-premises software (“**SafeQ 6**”)

**Incorporation:** This Notice forms part of the pre-contract information for SafeQ 6. Your commercial terms govern the license/support. For product details and technical references, see the [SafeQ documentation portal](#).

If you are interested in the provision of SafeQ 6, this Information Notice provides you with information required by Regulation (EU) 2023/2854 (the “EU Data Act”). Not defined terms used herein have the same meaning as in the EU Data Act.

### Definitions used in this Notice:

**Partner** means the contracting provider of SafeQ 6 to the end-user.

**Customer / Company** means the entity licensing SafeQ 6 for on-prem use.

**User** has the meaning in the Data Act and includes the Customer when it is using SafeQ 6 for its own operations.

**Data holder** (for product/related-service data in a default SafeQ 6 on-prem deployment) is the **Customer**.

**SafeQ Documentation** means the product documentation hosted at the [SafeQ documentation portal](#).

### A) RELATED SERVICE — INFORMATION NOTICE (Art. 3)

Item required by the EU Data Act	SafeQ 6 — Information
<b>Nature of data obtained (Product &amp; Related-Service Data)</b>	SafeQ 6 generates operational telemetry, configuration and job-processing records within the Customer’s on-prem environment. By default, no product/related-service data are transmitted outside of Customer’s environment. For the scope of telemetry and components, see the SafeQ 6 documentation.
<b>Format of data</b>	Machine-readable records surfaced in the Admin UI (reports/dashboards) and via documented APIs. Exports typically available as CSV, XLSX, PDF, HTML or XML (where applicable).
<b>Estimated volume</b>	Varies with usage (e.g., number of users/devices and job frequency). Telemetry and audit logs are event based; job metadata scales with submitted/processed jobs.
<b>Collection frequency</b>	Event-driven/continuous for runtime operations (e.g., authentication, job state transitions), as implemented by SafeQ 6 components; details in product docs.
<b>How to access &amp; retrieve data (Readily Available Data)</b>	Access/export are performed by the Customer via SafeQ 6 admin tools and documented interfaces. See relevant sections of the SafeQ 6 documentation for viewing/exporting logs, job/accounting data and configurations.

Item required by the EU Data Act	SafeQ 6 — Information
<b>Storage location</b>	On-premises: data at rest are stored in the Customer-controlled ICT environment (servers/databases selected by the Customer).
<b>Intended retention</b>	Determined by the Customer’s configuration and policies (e.g., logging windows, database retention/backup practices) as described in the SafeQ 6 documentation.
<b>Intended uses by Provider</b>	None by default. In the standard on-prem deployment scenario, neither Partner nor Y Soft do accesses or uses product/related-service data. If the Customer chooses to share telemetry/data with a third party (including Y Soft) via settings/integrations, that third party becomes a recipient under the EU Data Act and must comply with the Act’s limitations (purpose, deletion, security, and other safeguards).
<b>Disclosure to third parties</b>	None by default. Any disclosure occurs only if initiated/configured by the Customer (the data holder) under the EU Data Act right to share data with third parties of the Customer’s choice.
<b>Other data-processing parties</b>	Not applicable in the standard on-prem deployment scenario model. If the Customer connects SafeQ 6 to external services, those integrations are Customer-controlled. See applicable connector guides in the SafeQ 6 docs.
<b>Trade-secret holder(s)</b>	The Customer is the trade-secret holder in the data it generates or provides via SafeQ 6. Where third-party trade secrets are implicated, the Customer should identify them and apply proportionate safeguards (e.g., NDAs, secured channels, minimisation/redaction) before sharing.
<b>Means of communication (contacting the data holder quickly &amp; efficiently)</b>	Not applicable. Customer is a data holder.
<b>How to share / stop sharing with a third party</b>	Sharing is Customer-initiated. Configure integrations/exports per SafeQ 6 documentation; revoke at the same control point. Third-party recipients must meet the EU Data Act obligations.
<b>Contract duration &amp; termination arrangements</b>	Governed by your license/support contract with the Partner. This Notice is informational and does not alter your contract.
<b>Complaints route (Data Act)</b>	Without prejudice to judicial remedies, you may lodge a complaint with your national competent authority under the EU Data Act.
<b>Identity &amp; contact of (prospective) data holder</b>	Not applicable. Customer is a data holder.

**B) CHANGES TO THIS NOTICE**

We may update this Notice to reflect changes in law, features or security practices. Updates to this Notice do not amend your commercial terms. We maintain a version history and effective dates at this [stable URL](#).